

DEPARTMENT OF DEVELOPMENTAL SERVICES

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July 17, 2017

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: SURVEY FOR PROVIDER RATE INCREASES

The purpose of this letter is to provide information on the final version of the survey required with the enactment of Assembly Bill (AB) X2 1 (Chapter 3, Statutes of 2016). All service providers who received rate increases, effective July 1, 2016, targeted for the purpose of increasing wages and benefits for staff who spend a minimum of 75 percent of their time providing direct services to consumers, are required to submit the survey by October 1, 2017, or the rate increase will be forfeited.

On May 1, 2017, the Department of Developmental Services (Department), released an initial draft of this survey for comment and suggestions. Since that time the Department, with regional center participation, has overseen the development of a secure online portal for the completion and management of the survey. The online portal is now available and regional centers should inform service providers that they may begin completing and submitting surveys. Provider registration for the portal is available at: www.evoconportal.com/CADDS/authenticate.php. Initial registration will require the provider's tax identification number, vendor number and service code. After this one-time registration is complete, the provider will be asked to select a password for future logins. Once logged in, the provider will see a list of all vendor number/service code combinations associated with their tax identification number.

The developers of the online portal, OIG Compliance Now, will host three webinars to provide training for service providers on the mechanics of accessing and completing the survey. The schedule and registration information for these webinars, as well as other information related to this survey, is available on the Department's [website](#). Participation in one of the webinars is not required in order to complete the survey. A user's guide for accessing and completing the survey, as well as email and telephone contact information for online portal technical assistance, is also available on the Department's [website](#).

The Department appreciates the feedback and assistance received from all stakeholders during the development of this survey. We're hopeful that a continued collective effort will assist providers with completing this survey. To that end, the Department will be available to participate in meetings with provider organizations, vendor advisory committees and other entities to help answer questions.

"Building Partnerships, Supporting Choices"

Regional Center Executive Directors
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If you have questions about this letter, please contact Greg Nabong, Manager, Program Operations Branch, at Greg.Nabong@dds.ca.gov, or at (916) 653-3749.

Sincerely,

Original signed by:

JIM KNIGHT
Assistant Deputy Director
Community Services Division

cc: Regional Center Chief Counselors
Regional Center Administrators
Regional Center Community Services Directors
Association of Regional Center Agencies