

RISK MANAGEMENT & DISPUTE RESOLUTION

with ELDERCARE TRAINING ACADEMY 

Class Dates: February 18th, March 9th, or March 19th

Dave Wertzberger, BBA, Eldercare Training Academy Vendor #2000065-740-2 (RCFEs), 735-2 (ARFs)

Course Summary

Designed for RCFE/ARF administrators to learn the best approach for developing a risk management plan in a residential care setting and effective dispute resolution.

Course Objectives

Participants will learn:

- 1) Risk exposures in a residential care setting
- 2) How to develop a risk management plan for a residential care facility
- 3) Proactive tools to reduce exposure to risk and liability
- 4) The best business practices to protect residents, families, and staff
- 5) How to avoid serious mistakes operating and managing a residential care facility

February 18th: Union City – 2 Hours CEU

Nakamura Clinic, 1:30-3:30 pm, 33077 Alvarado Niles Rd, Union City, CA 94587

\$20 value

Free to members of EBRA, SPI insurance customers, Senior Roundtable members

March 9th: Redwood City – 5 Hours CEU

Co-Instructor: Steve Aber of Aber Advisors

VMSC (Veterans Memorial Senior Center), 9:00 am -2:00 pm, lunch included

1455 Madison Ave, Redwood City, CA 94061

Fee: \$75

Free to SPI insurance customers, Senior Roundtable members, discount for 6Beds members

March 16th: Citrus Heights – 4 Hours CEU

Marie Callender's, 8:30 am to 12:30 pm, breakfast buffet included

Breakfast starts at 8:00 am. 5525 Sunrise Blvd., Citrus Heights

Fee: \$40

Free to SPI insurance customers, discount for 6Beds members

30 Minute Insurance Workshop

Bring your insurance documents to Casey, and your course is free!

“Mr. Wertzberger is such a very nice and professional gentleman. There is nothing more that I could ask for more than to have someone like your company to be so helpful and diligent... Please accept my sincere thanks and appreciation for all that you do.”

Lani Gallardo, North Hills, CA.

RSVP

Space is limited. Please RSVP to attend, so we can reserve you a seat, as well as account for how many meals and refreshments to order.

[Click here to RSVP through our online form.](#)



Casey Genelin, assisting Dave Wertzberger

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Sierra Professional Insurance Services

Dave Wertzberger is also the owner of Sierra Professional Insurance Services, specializing in RCFE insurance coverage. He is the first agent to develop an RCFE Safety Course based upon insurance claims and lawsuits. CA License #OH41374

PLEASE PASS THIS FLYER ON TO OTHER LOCAL RCFE ADMINISTRATORS