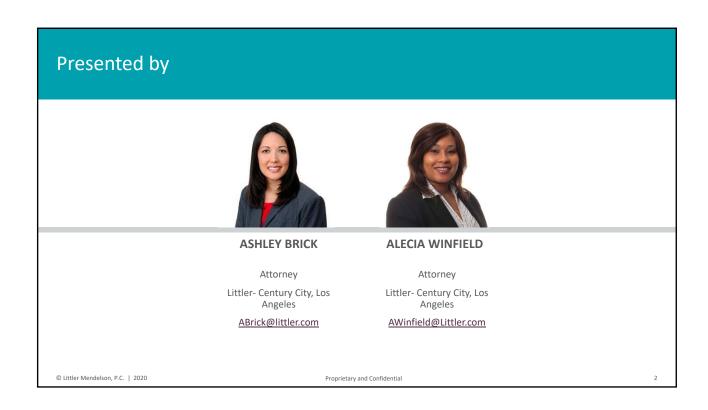


Wage and Hour Guide for Residential Care Facilities in California & Current Industry Trends – 2020 Update

October 22, 2020

Littler



IMPORTANT NOTICE



This presentation is not a do-it-yourself guide to resolving employment disputes or handling employment litigation. This presentation is not a substitute for experienced legal counsel and does not provide legal advice or attempt to address the numerous factual issues that inevitably arise in any employment-related dispute.

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Agenda

- Current Trends in Litigation in the Healthcare Industry
- COVID-19 Wage and Hour Landmines
- Wage and Hour Resource Center For Residential Care Facilities
- Recap of Federal Sleep Exemptions and Related Requirements
- Q & A Session



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Examination of Residential Care Facilities

- In February 2013, the DOL announced its focus on California residential care facilities, explaining: "Three California district offices of the Wage and Hour Division are conducting investigations of pay practices at residential care homes for the elderly and adults with disabilities"
- DOL's Sacramento District Office had already "identified significant concerns at the 70 homes inspected since the initiative began in October"
- On June 12, 2014, the DOL announced: "Residential care home providers and skilled nursing facilities in Northern California have agreed to pay back wages and damages to employees for violations of the Fair Labor Standards Act."



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Examination of Residential Care Facilities

- Both DOL and DLSE have continued cracking down on wage and hour issues at residential care facilities
- Quotes from recent reports about citations:
 - "Many employers in the residential home care field continue to fail to properly compensate workers for their long, hard work in this crucial but challenging field. Better cared-for workers results in better cared-for patients."
 - Rodolfo Cortez, Director, Wage and Hour Division, San Diego District Office
 - "Employers must pay their employees for all of the hours that they work.
 The resolution of this case demonstrates our commitment to ensuring that
 workers receive the wages they have legally earned, and that employers
 compete on a level playing field."
 - Justin Emerick, Assistant District Director, Wage and Hour Division, San Diego District Office.



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Wage and Hour Laws

- Federal Law: Fair Labor Standards Act
- California Law: California Labor Code and
 - Industrial Welfare Commission Wage Orders
 - Wage Order 5
 - California requirements vary from federal requirements
 - Minimum wage
 - Overtime
 - Meal and rest periods
 - Recordkeeping

Employers must comply with both federal and state law

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Commonly Targeted Practices: Understand and Learn to Avoid

- Not paying orientation, training
- Misclassifying independent contractors
- Reported hours being inconsistent with other records
- Rounding above certain intervals or pattern of rounding down
- Delaying pay if time sheets or paperwork are late
- Not reimbursing mileage

- Manipulation of pay rates
- No sleep agreement for live-ins/ 24hour caregivers
- Missed or interrupted meal periods
- Not including on-call pay and bonuses in overtime
- Not paying for meetings and "nonproductive" time
- Paying shift time vs. actual hours worked

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Lawyers Predict a 'Huge Explosion' in Worker Class Actions Over COVID-19

So far, employees for the government, a hand bell factory and a hair salon have filed class actions, and lawyers predict many more to come, as about 22 million people file for unemployment claims.

By Amanda Bronstad April 16, 2020 at 06:00 PM



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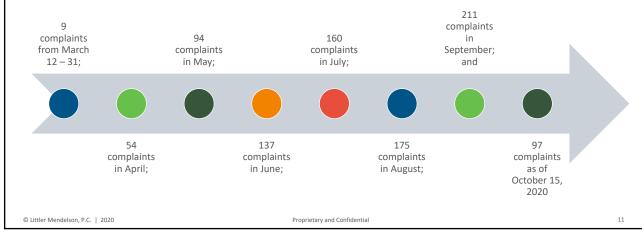
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Coming Wave of COVID-19
Litigation

COVID-19 Labor & Employment Litigation

Since March 12, there have been 937 lawsuits (including 96 class actions) filed against employers due to alleged labor and employment violations related to the coronavirus.

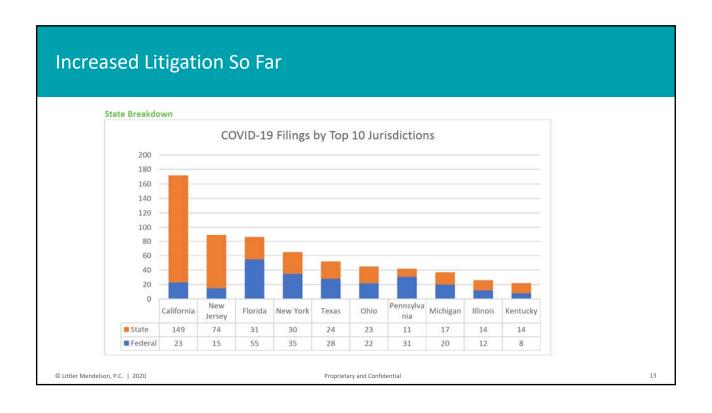


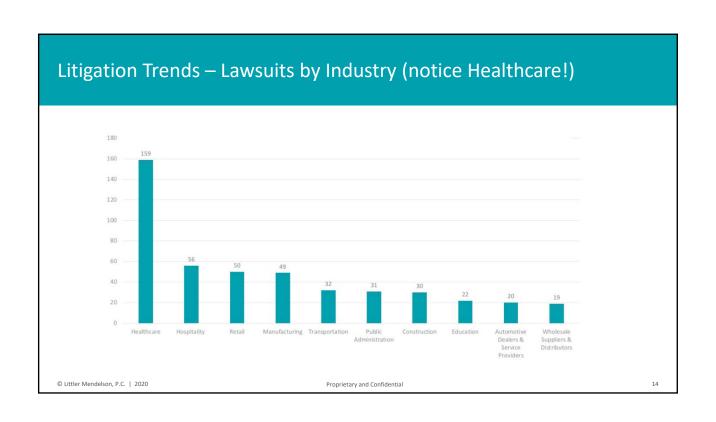
COVID-19 Labor & Employment Litigation

- California is leading the way with 193 cases filed as of October 15, 2020.
 - 168 State court filings
 - 25 Federal court filings
- The healthcare industry has been hardest hit by COVID-19 related employment litigation with 227 alleged violations as of October 15, 2020.

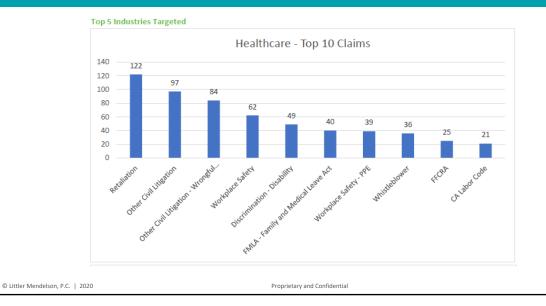


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COVID-19 Labor & Employment Litigation

- Some recently filed cases in the Healthcare Industry
 - Employee sued Employer for constructive termination from her job as a CNA after she complained about the lack of adequate protections for Employees from Covid-19 and substandard patient care.
 - Employee sued Employer for age and disability discrimination and wrongful termination alleging that Employer refused to accommodate the 72 year-old Employee's request to work from home as a counselor because Employee faces heightened risk of developing complications from Covid-19. Instead, Employer placed Employee on an indefinite, unpaid personal leave of absence.



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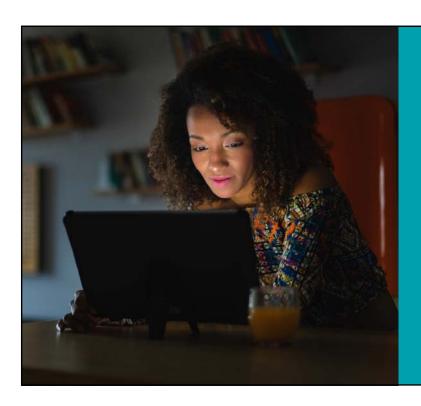
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COVID-19 Labor & Employment Litigation

- Recent lawsuits (continued)
 - Employee sued Employer for retaliation for engaging in protected activity and for wrongful termination for firing Employee due to Employee reporting Employer's failure to follow COVID protocols, among other things.
 - Class Action Lawsuit: Employee sued Employer for failure to provide necessary protective equipment for its travel nurses who worked directly with Covid-19 patients, and also alleged wage and hour claims. Employee refused management's alleged orders to re-use paper masks and her contract was not renewed.



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COVID-19 Wage and Hour Landmines

Off-the-Clock Work

- Tracking time for employees working from home
 - Home work for administrative employees difficult to track
 - Need to scrutinize continuously how we are capturing home work time
- What is work?
 - Donning & doffing of masks and PPE
 - Temperature checks and health screenings
 - Commute time?



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Overtime Pay Calculations

- New types of incentives for non-exempts to continue or return to work
 - "Hazard Pay"
 - Hardship Bonuses
 - Return to Work Bonus



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"Hazard" or "Hero" Pay Issues – Non-Exempt Employees

Alvarado v. Dart Container Corporation (CA Supreme Court, 2018)

- Court found that non-discretionary bonus compensation paid to non-exempt employees in California must fall into one of two types – production bonus amounts or flat sum bonus amounts
 - Production bonus amounts are subject to the standard FLSA overtime calculation
 - Flat sum bonus amounts are subject to a different calculation that results in greater overtime payment



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CA Issue: Production or Flat-Sum Bonus

Production Bonus

- The bonus is earned over every hour an employee works, including both straight time and overtime
- The bonus amount will normally increase or decrease based on the number of hours worked
 - Example: An extra 50 cents per hour paid to an employee for agreeing to work a specific shift
 - Example: Employee gets an extra \$5.00 an hour for periods of high production
- Subject to the standard FLSA overtime calculation
 - Bonus amount is divided by the total hours worked in the relevant measuring period, that amount is multiplied by .5 (i.e., cut in half), and the resulting overtime rate is multiplied by the number of overtime hours worked in the relevant period
 - This is the overtime calculation you all already know and love!

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CA Issue: Production or Flat-Sum Bonus

Flat-Sum Bonus

- The bonus is not designed to be an incentive for increased production
- The bonus amount does not vary in proportion to the amount of hours worked by the employee
 - Example: Retention bonus paid to employees who stay the entire year
 - Example: Certification bonus paid out once per year to all employees who maintain some professional certification or licensure
 - Example: "Success sharing" bonus based on company's performance paid out every month to employees
 - Example: An additional \$200 because employee agreed to work a hard-to-staff shift
 - Example: A \$300 a week "hero" bonus for working during COVID-19

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CA Issue: Production or Flat-Sum Bonus

Flat-Sum Bonus

- Subject to a <u>CA specific overtime calculation</u>
 - Overtime: Bonus amount is divided by the actual number of regular hours worked in the relevant measuring period, that amount is multiplied by 1.5, and the resulting overtime rate is multiplied by the number of overtime hours worked in the relevant period
 - <u>Double time</u>: Bonus amount is divided by the <u>actual number of regular hours worked</u> in the relevant measuring period, that amount is <u>multiplied by 2.0</u>, and the resulting double time rate is multiplied by the number of double time hours worked in the relevant period
- This is because the bonus is not earned during overtime hours
 - Remember, a flat sum bonus will typically be earned regardless of whether overtime hours are even worked

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The Boundary Between Personal And Work Expenses Is Blurred

- Before COVID hit, claims for expense reimbursement were starting to expand:
 - Cell phone reimbursement
 - Internet reimbursement
 - Mortgage
 - Property tax
 - Homeowner's insurance
 - Electricity
 - Water
 - Trash collection



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The Boundary Between Personal And Work Expenses Is Blurred

- After COVID hit, expense reimbursement claims have expanded:
 - Thermometers for employees who have been asked to take their temperatures at home
 - The cost of laundering masks on a daily basis
 - The cost of laundering uniforms on a daily basis



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The Boundary Between Personal And Work Time Is Blurred

After COVID hit, several new potential off-the-clock theories have surfaced, including:

- Time spent participating in temperature checks at work is work
- Time spent waiting in line for temperature checks at work is work
- Time spent conducting temperature checks at home is work
- The time spent commuting between home and work after a temperature check is work
- Time spent laundering masks or other clothing required for work is work

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New COVID-19 Paid Sick Leave Laws Federal (Families First Coronavirus Response Act) California State and Various Separate City and County Ordinances/Orders

FFCRA – March 18, 2020

- 80 hours paid leave for COVID-related reasons.
- Tax credits!
- Applies to businesses which employ fewer than 500 employees.
- Also excludes **some** health care workers and emergency responders.

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Into The Gap!

• States and cities began to fill these gaps, requiring paid leaves for those working for businesses with \geq 500 employees, and for health care and emergency responders.



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California: CCSPSL (AB 1867)

- Fills the "gap" left by FFCRA: applies to the California employees of "hiring entities" with ≥ 500 employees in the U.S. <u>OR</u> "hiring entities" that employ health care providers and emergency responders who excluded those employees from paid sick leave under the FFCRA.
- 80 hours of paid, COVID related leave.
- Fills another FFCRA gap health care workers and emergency responders are eligible.



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AB 1867 - Watch Out!

- WAGE STATEMENTS: Employers must show available CCSPSL on employees' wage statements (or provide other written notice)
- Effective in the pay period following September 9.
- <u>RECORDKEEPING</u>: Retain records for three years – hours worked, leave provided, and leave used by an employee.
- RATE OF PAY: Highest of *regular rate* for last pay period, state minimum wage or local minimum wage.



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California Cities with Gap Laws: 10 and Counting

- 1. Long Beach
- 2. City of Los Angeles
- 3. County of Los Angeles
- 4. Oakland
- 5. Sacramento
- 6. San Francisco
- 7. San Jose
- 8. County of San Mateo
- 9. Santa Rosa
- 10. Sonoma County



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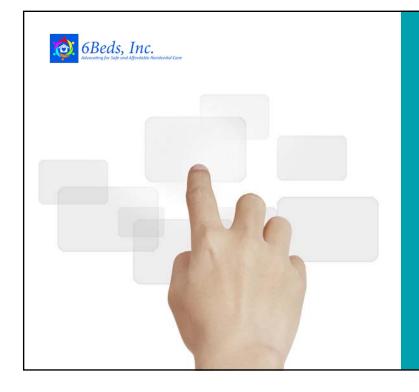
- New CA Laws Overview: https://www.littler.com/publication-press/publication/california-imposes-new-compliance-obligations-employers
- COVID Notice: https://www.littler.com/publication-press/publication/california-ab-685-imposes-new-notice-and-reporting-obligations-covid
- CCSPSL: https://www.littler.com/publication-press/publication/california-expands-covid-19-supplemental-paid-sick-leave-
- Workers' Comp.: https://www.littler.com/publication-press/publication/california-sb-1159-expands-presumption-workers-compensation-liability
- Hospital PPE: https://www.littler.com/publication-press/publication/governor-newsom-signs-law-requiring-california-hospitals-stockpile-ppe
- Work Sharing: https://www.littler.com/publication-press/publication/ab-1731-offers-much-needed-reforms-californias-work-sharing-program

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- New CA Laws Overview: https://www.littler.com/publication-press/publication/california-imposes-new-compliance-obligations-employers
- COVID Notice: https://www.littler.com/publication-press/publication/california-ab-685-imposes-new-notice-and-reporting-obligations-covid
- CCSPSL: https://www.littler.com/publication-press/publication/california-expands-covid-19-supplemental-paid-sick-leave-
- Workers' Comp.: https://www.littler.com/publication-press/publication/california-sb-1159-expands-presumption-workers-compensation-liability
- Hospital PPE: https://www.littler.com/publication-press/publication/governor-newsom-signs-law-requiring-california-hospitals-stockpile-ppe
- Work Sharing: https://www.littler.com/publication-press/publication/ab-1731-offers-much-needed-reforms-californias-work-sharing-program
- **COVID-19 Site:** https://www.littler.com/covid-19

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Littler Wage &
Hour Resource
Center for
Residential Care
Facilities

Littler Wage & Hour Resource Center for Residential Care Facilities

- Cost effective, state of the art, easy way to learn about compliance issues
- 24-7 online access via Littler extranet portal with efficient legal updates
- Monitored by Littler Mendelson professionals and arranged by 6beds, Inc.

One of the most difficult and time consuming jobs for a small business owners without a designated human resources and legal department is ensuring that personnel policies and procedures are always legally compliant. New Federal and California laws, and the court decisions and administrative regulations that interpret those laws, mandate continuous and timely updates to your personnel policies and procedures.

Littler's Wage and Hour Resource Center for Residential Care Facilities in California will address the ongoing issues facing 6Beds members and will be updated with relevant changes in the law and what it means to owners of residential care facilities.

- · Updated downloadable version of the WAGE AND HOUR GUIDE FOR RESIDENTIAL CARE FACILITIES IN CALIFORNIA created by Littler attorneys
- · Online access to the latest compliance regulations
- · Online access to recorded training webinars and latest publications
- · Environmentally friendly storage of important resources
- · Fixed, one-time access fee for 6Beds members

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This Guide Was Developed for 6Beds Members



- Help prepare 6Beds members for the increased examination of the wage and hour practices of residential care facilities
 - Increased Scrutiny on the Wage and Hour Practices of Residential Care Facilities
 - The interplay between state and federal law
 - Focus on federal sleep exemptions
 - California wage and hour law overview on selected topics
- Additional information about the Wage and Hour Guide is available on 6Beds' website https://6beds.org/wage-hour-guide-for-rcf/



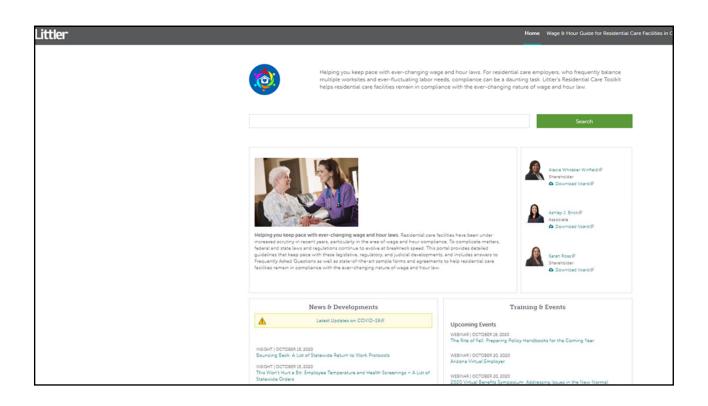
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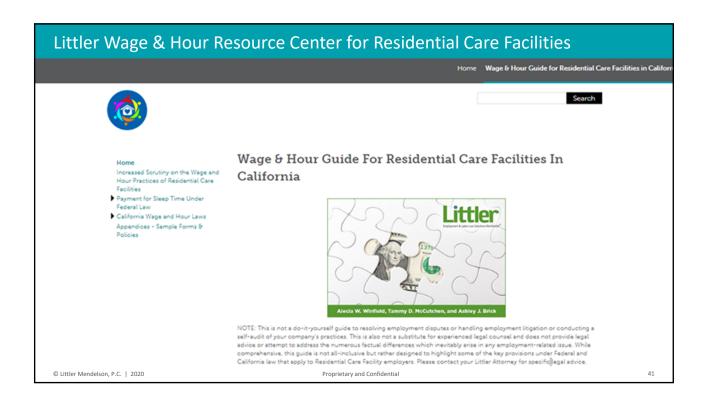
Compliance Strategy

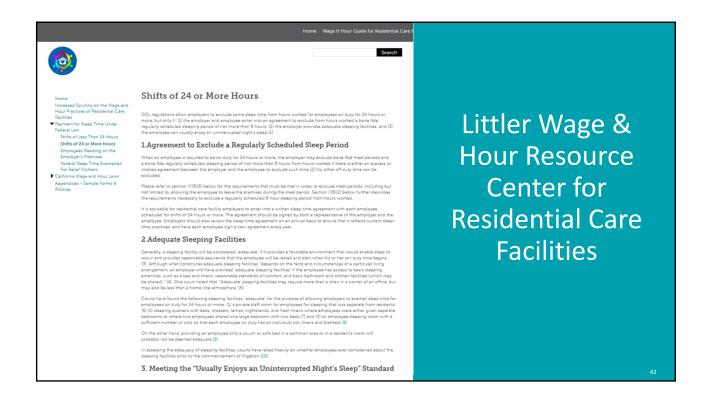
- Comply with the federal sleep exemptions to avoid potential liability under federal law.
- Comply with California state law regarding minimum wage, overtime, meal and rest periods, and recordkeeping to reduce risk of liability under state law.

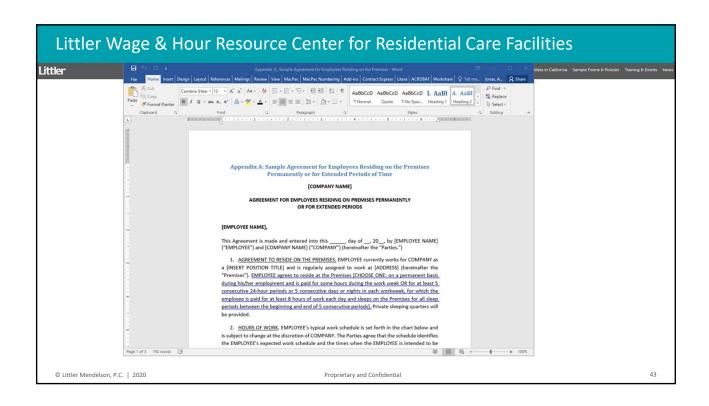


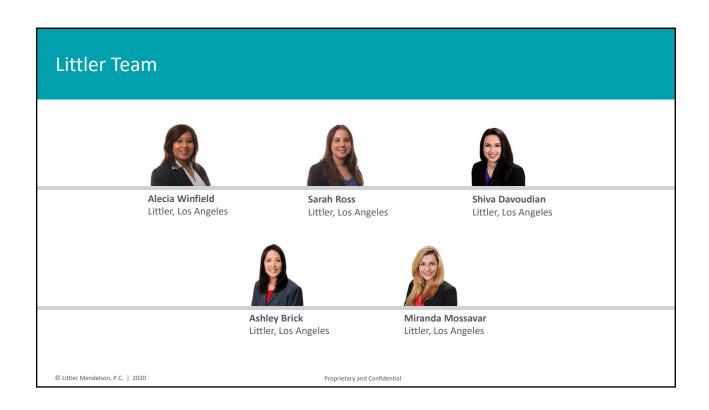
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Applying Federal
Sleep
Exemptions

Excluding Sleep Time Under Federal Law

- Live-ins (29 CFR 785.23)
- Shifts of 24 Hours or More (29 CFR 785.22)
- Certain relief workers
 - Up to 8 hours of a scheduled sleep period may be excluded from hours worked even if the employee is required to remain on premises



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Live-in Employees

Live-in Employees

- Reside on premises permanently or for extended periods of time
- Private quarters in a homelike environment for sleeping
- A reasonable agreement
- Enjoying an uninterrupted night's sleep
- Payment for all on-duty time



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Live-in Employees Who qualifies as a live-in?

- Employees permanently residing on the premises 24/7 with no other home.
- Employees who reside on the premises for an extended period of time
 - Works and sleeps on premises for five 24-hour periods in each workweek (120 hours) and the employee is paid for at least 8 hours of work in each 24 hour period
 - Works and sleeps on premises for at least 5 <u>consecutive</u> days or nights in each workweek and the employee is paid for at least 8 hours of work each day



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Live-in Employees What is an extended stay schedule?

S	М	Т	W	TH	F	SAT
Off Duty	Off Duty	Employee scheduled 7am→7am	Employee scheduled 7am→7am	Employee scheduled 7am→7am	Employee scheduled 7am→7am	Employee scheduled 7am→7am

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Live-in Employees Private Quarters Requirement

- Provide private quarters separate from the residents and other staff members
- Home like environment
 - Bed, chair, lamp, dresser or closet where caregiver can leave belonging when on and off duty
 - Access to a private bathroom
 - Couch/sofa bed in a common area or a resident's room is NOT sufficient
 - Access to facilities for cooking and eating and a space for recreation, which may be shared
- Sleep time cannot be excluded from hours worked under 29 CFR 785.23 if staff members are required to share a bedroom
 - DOL allows for consideration if room is shared by caregiver's spouse or domestic partner



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Live-in Employees Reasonable Agreement

- Should set forth the hours the employee will be expected to be on-duty and off-duty.
- Recommend including a daily schedule of work time, meal breaks, sleep period and other off-duty time



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Live-in Employees *Reasonable Agreement*

- Agreement should be objectively reasonable
- Consider whether off-duty time actually provides an opportunity for the employee to engage in private pursuits.
- Must not be a unilateral decision by an employer



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Live-in Employees Enjoying an Uninterrupted Night's Sleep

- Must be able to get at least 5 hours of sleep during the 8-hour sleep period
- 5 hours do not have to be consecutive
- If the employee engages in work during the sleep period, the work time must be paid and counts towards overtime/double-time.
- If the employee does not get at least 5 hours of sleep, the entire 8-hour sleep period must be compensated
- If the employee chooses to use any part of his or her sleeping period to engage in other private pursuits instead of sleeping, the employee will not need to be paid for this time.



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Live-in Employees On-Duty and Off-Duty Time

- On-duty hours requirement
 - No minimum number of on-duty hours for employees who permanently reside on the premises, however, to exclude sleep time the employee must be "paid for some other hours" during the work week
 - DOL Field Bulletin No. 2016-1: Excluded sleep time must be during normal sleeping hours (i.e., overnight rather than during the daytime)
 - Reporting time pay could apply
 - Extended stay employees must be on duty and paid for at least 8 hours each workday
 - Extended stay employees must have worked at least 8 hours <u>before</u> the exclusion of sleep time is permissible



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Live-in Employees On-Duty and Off-Duty Time

- Employees must be paid for all on-duty hours
 - Includes all hours the employee is required to be on the premises except for the sleep period
- No requirement to pay for off-duty time if the employee is free to leave the premises
 - If off-duty time is interrupted by work, the employee must be paid for this time
- Except for the 8 hour sleep period, employees must be paid for all other time they are required to remain on the premises
 - Even if the employee is merely "on-call "and can engage in personal activities at work like making phone calls, watching TV, browsing the internet, etc.

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Relief Workers

Relief Workers *Qualify for Sleep Exemption if:*

- Relieving a full-time employee
 - The full time employee and relief employee may not be on duty for more than a combined total of 7 days and 7 nights in each workweek
 - The relief employee cannot work at the same time as the employee he/she is relieving for more than 1 hour a day
- On-duty and compensated for at least 8 hours in each
 24 hour working period
 - May need to adjust where an employee is relieving a permanently residing employee, who does not work 8 hours
- Resides on premises for 1-3 nights
- · Sleeps on premises during each night of the relief period





Relief Workers *Qualify for Sleep Exemption if:*

- · Given private quarters for sleeping
- Reasonable agreement to exclude sleep time is reached in advance
- Must be able to sleep at least 5 hours during their 8 hour sleep period
- Paid for all time on-duty, for sleep interruptions and any time called back to duty



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On Duty for 24 hours or more *Who qualifies?*

- Employee on duty for 24 hours or more and sleeps on premises
- Examples:
 - Does not permanently reside on the premises
 - Works and sleeps on the premises for fewer than 5 consecutive days
 - Works and sleeps on premises for 5 consecutive days but shares a room with another employee (not provided private quarters)
- Employees who do <u>not</u> remain on premises for at least 24 hours do not qualify for a sleep exemption.



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On Duty for 24 hours or more *Requirements*

- Agreement to exclude a regularly scheduled sleep period (written agreement strongly recommended)
- Adequate sleeping facilities are provided
 - Favorable environment that enables sleep to occur and provides employee with basic sleeping amenities, such as a bed and linens, reasonable standards of comfort (e.g., private staff room), and basic bathroom and kitchen facilities, which may be shared
 - Can usually enjoy an uninterrupted night's sleep
 - Significant interruptions may result in loss of the exemption



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On Duty for 24 hours or more *Requirements*

- Must be able to get at least 5 hours of sleep during the 8-hour sleep period
- 5 hours do not have to be consecutive on individuals nights (22 CFR 785.22(b))
 - However, if less than half of the time, the employee is unable to get 5 consecutive hours of sleep, the exemption may be lost as the employee must "usually enjoy" an uninterrupted night's sleep (29 CFR 785.22(a))
- If the employee engages in work during the sleep period, the work time must be paid and counts towards overtime/double-time

• If the employee does not get at least 5 hours of sleep, the entire 8-hour sleep period must be compensated



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On Duty for 24 hours or more What may be excluded from hours worked?

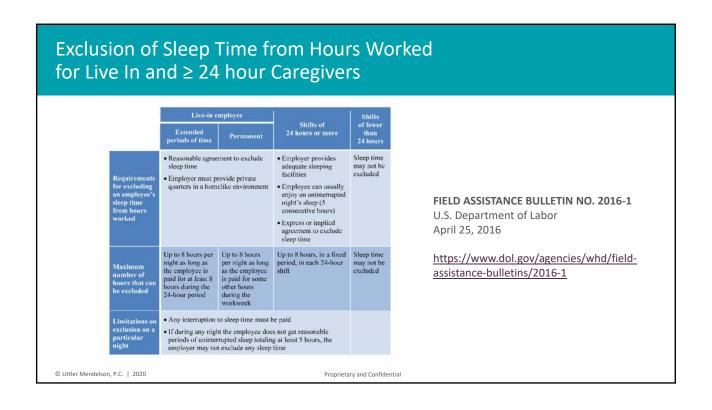
- A regularly scheduled sleeping period of not more than 8 hours
- Bona fide meal periods
- No other off duty time can be excluded



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Time Sheet – *Key Categories*

- Start work and end work
- Other off duty time start and end work times
- Start meal and end meal for all meal periods taken
- Start sleep and end sleep
- Interruptions for sleep (time)
- 5 hours of uninterrupted sleep (Y/N)
- · Time of other off duty time
- Total hours worked
- Explanation for other paid time
- Employee certification

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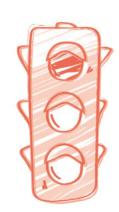




Recognizing and Prohibiting Off-the-Clock Work

Examples of prohibited off-the-clock work include but are not limited to:

- Performing work-related activities before a non-exempt employee has started recording work time or after an employee has stopped recording work time;
- Performing work during the employee's meal period and not reporting the missed or interrupted meal period;
- Failing to report accurate travel times for time spent traveling between different residential care facilities; and
- Sending or responding to work-related e-mails or making or responding to phone calls without reporting the time worked.



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